

Tuesday October 1, 2003

Orpheus Audio Video and Computing

* [Click for standards used to award seal](#)



Business Address:
287 Kirkley West
Baton Rouge, LA. 70815.
US
>> [Web Site](#)

Customer Service
Clint Hamilton
225 272-1469
sales1@orpheuscomputing.com

>> [Consumer Comments](#)



Help make the web a safer place to shop. After your purchase, please take a moment to rate your shopping experience with Orpheus Audio Video and Computing. To rate this merchant [Click Here](#)

General Information

- ▶ URL: <http://orpheuscomputing.com>
- ▶ In Business Since: 1979
- ▶ Monitored Since: 02-06-2000 07:12:56
- ▶ ePublicEye Credit Card Fraud Protected: **No**
- ▶ Return Policy: 10 days
- ▶ Return Terms: Full cash/credit refund
- ▶ **Primary Customer Support Method:**

Answering service / Email

Privacy Policy:

User information is used for internal purposes only, is not shared or sold, Customer may receive E-mail from the company

Shopping Features

▶ Merchant Features:

- Secure Ordering
- Shopping Cart
- Order Tracking
- International Shipping
- Live Support
- Privacy Policy
- Gift Services
- Product Search
- 100% Satisfaction Guarantee

▶ Delivery Method:

- Airborne
- Federal Express
- UPS
- Next Day Air
- Download
- US Post Office
- USPS Priority Mail
- USPS Express Mail

▶ Payment Method:

- Visa
- MasterCard
- American Express
- Discover
- JCB
- Diner's Club
- Cybercash
- First Virtual
- Electronic Check
- ATM
- Personal Check
- COD

▶ Languages:

- Chinese
- Dutch
- French
- German
- Hebrew
- Italian
- Japanese
- Korean
- Portuguese
- Spanish
- English

Tracking Features offered

▶ Inventory Tracking:
Online at time of order
Email at time of order
Email within 24 hours

▶ Order Tracking:
Online real time tracking
Email response
Phone call back

▶ Confirmation Tracking:
On Screen Confirmation
Email within 24 hours

Consumer Comments

Below is a link to the full text of the comments received on Orpheus Audio Video and Computing Email addresses were required for confirmation of all reports, and are maintained on file.

[View Consumer Reviews >>](#)

Below is the full text of comments received on Orpheus Audio Video and Computing in English.
Email addresses were required for confirmation of all reports, and are maintained on file.
To see comments in other languages, simply click on the language below.

[English](#) [Spanish](#) [French](#) [German](#) [Italian](#)

Submitted:: 2002-06-16 11:40:42

Excellent Business --Consumer's ID on file.

Submitted:: 2001-07-04 13:49:38

I did have a problem with my video card so Clint sent me a new one right out. I had it in a few days and all has been well since. --Consumer's ID on file.

Submitted:: 2001-06-06 03:06:44

Always a pleasure. --Consumer's ID on file.

Submitted:: 2001-03-12 22:56:27

Excellent customer service! Awesome prices! Fast Shipping! I was looking for a specific product, i used a search engine to locate places to purchase the product and I came upon Orpheus Computers, they had the product in stock that i was looking for, cheaper than anywhere else! I e-mailed sales at approx. 2:30am and almost immediately received a response, all e-mails and questions answered in a very timely manner! Product shipped immediately! Excellent Company! Highly recommended! --Consumer's ID on file.

Submitted:: 2001-02-19 03:28:04

I agree! I had to return something that would not work with my old PC, and that was no problem at all. Very fast and accomodating & I'll definitely be back. --Consumer's ID on file.

Submitted:: 2001-02-19 03:22:43

Received order and was better than expected! I Will order from them again. --Consumer's ID on file.

Submitted:: 2001-02-19 02:12:35

Good people! One of my favorite places for hardware. --Consumer's ID on file.

Submitted:: 2001-02-18 09:32:43

Highly recommended! --Consumer's ID on file.

Submitted:: 2001-02-18 00:11:07

Came highly recommended by a friend, and I can see why. --Consumer's ID on file.

Submitted:: 2001-02-17 22:58:42

Great service, very fast once again! --Consumer's ID on file.

[Next 10 Records >>](#)

[Back to company report](#)

Below is the full text of comments received on Orpheus Audio Video and Computing in English.
Email addresses were required for confirmation of all reports, and are maintained on file.
To see comments in other languages, simply click on the language below.

[English](#) [Spanish](#) [French](#) [German](#) [Italian](#)

Submitted:: 2001-02-13 14:33:20

A++++ all the way again! --Consumer's ID on file.

Submitted:: 2001-02-11 04:04:41

Just as promised, and even arrived early..A++++ As always. --Consumer's ID on file.

Submitted:: 2001-02-10 22:30:02

Only place on the web that had what I was looking for! 2nd or 3rd order from them, and they have never disappointed. --Consumer's ID on file.

Submitted:: 2001-02-10 12:50:55

My first order from them and was a pleasant experience. Very helpful in finding an item they did not have. I look forward to ordering again from them! Thanks. --Consumer's ID on file.

Submitted:: 2001-02-10 07:30:54

Order from them about 4 times before. Came recommended by a relative, and I have since recommended them myself to others. Great job on custom computers. --Consumer's ID on file.

Submitted:: 2001-02-04 12:17:51

My first purchase from them and they were very helpful, kind and prompt in their email replies. A nice first experience with them. Came recommended from a friend, and I can recommend them too. --Consumer's ID on file.

Submitted:: 2001-02-04 10:16:08

VERY helpful and kind in helping me get the right product from them!! Great experience. --Consumer's ID on file.

Submitted:: 2001-02-04 08:46:46

A shame about what PayPal did to them!!! I for one will still order from them using check or money order, until their merchant account is complete. You'll never be disappointed by Orpheus Computing. --Consumer's ID on file.

Submitted:: 2001-02-04 06:42:56

Always a pleasure! --Consumer's ID on file.

Submitted:: 2001-01-29 07:57:43

Never have been disappointed by them!!! --Consumer's ID on file.

[<< Last 10 Records](#)

[Next 10 Records >>](#)

[Back to company report](#)

Below is the full text of comments received on Orpheus Audio Video and Computing in English.
Email addresses were required for confirmation of all reports, and are maintained on file.
To see comments in other languages, simply click on the language below.

[English](#) [Spanish](#) [French](#) [German](#) [Italian](#)

Submitted:: 2000-12-01 17:04:03

I have never met a more "up front" gentelman in my life. I am 75 and have been in the business of dealing with people all my life. Bartender at Legion when going to SIU. Retired as Claims Director for Insurance Company. Clint, is a true "Southern Gentleman". I have a lot of respect and I know no one I would trust more!! He is the most knowledgeable and fairest man I know!! --Consumer's ID on file.

Submitted:: 2000-11-25 01:23:36

Got a whole computer from them and it was perfect! Just as ordered, no problems at all! Nice guy, very accommodating. Gave me any method I wanted on shipping & worked with us closely on the components we wanted or needed. Great recommendations on parts to suit OUR specific needs. See them if you want a custom built computer with the highest quaility parts than CAN be upgraded, AND at a great price! Low shipping too. This is our 2nd computer from them, and we know where to go when we want another. --Consumer's ID on file.

Submitted:: 2000-11-25 00:58:13

They came highly recommended from a friend, and I can see why. I recommend them as well. Great experience and VERY fast! A+++ --Consumer's ID on file.

Submitted:: 2000-11-20 17:07:22

Great prices (including shipping), very helpful and courteous. Overall good experience. I plan on buying from them again. --Consumer's ID on file.

Submitted:: 2000-11-20 17:07:22

Great prices (including shipping), very helpful and courteous. Overall good experience. I plan on buying from them again. --Consumer's ID on file.

Submitted:: 2000-10-08 07:30:03

I can recommend them to anyone. Very fast shipping, very low shipping charges & free shipping on some items. I will get my next computer from them as well. Everything works great. --Consumer's ID on file.

Submitted:: 2000-10-08 01:14:01

Had to return an item that would not work with my particular computer and it was handled very courteously & promptly with no problems. Even better, he made the item work and sent it back to me, NO CHARGE! Will order again from them very soon! VERY satisfied! --Consumer's ID on file.

Submitted:: 2000-05-01 05:56:07

No comment filed--Consumer's ID on file.

Submitted:: 2000-03-31 01:57:38

Good place to order from. Have never been disappointed. --Consumer's ID on file.

Submitted:: 2000-02-22 19:33:41

Have ordered from them before and will continue to do so. They have always done me right. Great prices and kind people. Highly recommended. --Consumer's ID on file.

[<< Last 10 Records](#)

[Back to company report](#)